

Initiation and Engagement of Substance Use Disorder Treatment (IET)

Description

Measures new episodes of substance use disorder (SUD) in adults and adolescents who are 13 years of age and older that result in initiation and engagement of treatment. Two rates reported:

- Initiation of Treatment: Member initiated treatment through an inpatient SUD admission, outpatient visit, intensive outpatient encounter, partial hospitalization, telehealth, or received medication within 14 days of diagnosis.
- Engagement of Treatment: Member received at least 2 additional services within 34 days of diagnosis.

Criteria for meeting the measure:

Initiation of Treatment

Engagement of Treatment

Best Practices and Tips for Providers to Improve Member Outcomes

- Reminding patients of their appointments.
- Outreaching to members who cancel or do not show to their appointments and assist in rescheduling.
- Educating members on the importance of treatment adherence and attending follow-up appointments.
- Encourage the member to sign a release of information for all treating providers.
- Communicate with primary care physicians and other providers involved with the member's treatment to ensure continuity and coordination of care to support a whole person approach.
- Ensure appropriate documentation, accurate coding and submit claims in a timely manner.